

Physera, Inc.

Member Communication Policy

Omada for Joint and Muscle Health is made available by Omada Health, Inc. References in these terms to Physera, Inc. refer to Omada's wholly owned subsidiary and will be replaced with references to Omada in connection with the next substantive update to these terms.

By accepting this policy, I hereby consent to Physera, Inc. ("Physera") communicating with me through the methods described herein. I understand that these communications may involve the use and disclosure of protected health information about me to carry out treatment, payment and health care operations in connection with my enrollment in and use of Omada for Musculoskeletal ("Health Care Activities"). I further understand that I may change my communication preferences with Physera at any time by providing written notice to Physera.

Telephone: I agree that Physera may call the phone number that I provide to Physera and leave a message on voicemail regarding any issues related to Physera's performance of any Health Care Activities, such as reminders, insurance matters, payment obligations, and any calls pertaining to my care, including conversations with Physera's licensed physical therapists.

Text/SMS: I agree that Physera may contact me via unencrypted text/SMS messages regarding any issues related to Physera's performance of any Health Care Activities, such as reminders, insurance matters, payment obligations, and any communications pertaining to my care, including text messages exchanged with Physera's licensed physical therapists and automated text message campaigns. In agreeing to the use of unencrypted text/SMS under this policy, I understand that unencrypted text/SMS messages may not have the same security features that exist for in-application communications.

Email: I agree that Physera may contact me via unencrypted email regarding any issues related to Physera's performance of any Health Care Activities, such as reminders, insurance matters,

payment obligations, and any communications pertaining to my care, including information exchanged with Physera's licensed physical therapists and email message campaigns. In agreeing to the use of unencrypted email under this policy, I understand that unencrypted unencrypted email may not have the same security features that exist for in-application communications.